



City of Goodlettsville News Release

Tim Ellis,
City Manager

City of Goodlettsville
105 S Main Street
Goodlettsville, TN 37072
(615) 851-2200

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Contact:

City of Goodlettsville

customerservice@goodlettsville.gov

(615) 851-2200

City of Goodlettsville Fire Department Achieves ISO Fire Rating of 3 / 3X

The City of Goodlettsville and the Goodlettsville Fire Department are proud to announce an improved Insurance Service Office ISO rating from Class 4/4X to Class 3/3X. With this improved rating the Goodlettsville Fire Department ranks as one of the top 14% of all Fire Departments in the nation and in the top 7% of departments in Tennessee.

Effective June 1, 2021, the City's improved score may help residents and businesses within Goodlettsville city limits achieve lower insurance costs. Property owners are urged to contact their insurance company regarding this new ISO rating and a copy of the official letter from ISO is on the City's website.

The classification, known as the Public Protection Classification (PPC) program, assesses the fire-protection efforts in a community and are based on:

- A review of the Fire Department's equipment, personnel and training
- The water supply system
- The dispatch system.

ISO then assigns a Public Protection Classification from 1 to 10 with 1 being the best. To explain the 3/3X designation:

The first number refers to those properties within 5 road miles of a fire station and within 1,000 feet of a fire hydrant. The second number, applies to properties within 5 road miles of a fire station but beyond 1,000 feet of the hydrant system.

"To say the city is ecstatic at the new ISO rating would be an understatement. It wasn't that many years ago that the ISO rating was a 6. I can never commend Chief Reeves and the men and women of the fire department enough for their hard-work in making this ISO improvement occur", said Tim Ellis, City Manager.

"The firefighters in Goodlettsville work so hard every day delivering a quality service to the citizens. I could not be more proud of their efforts or more appreciative of the support from the City's leadership "said Chief Ken Reeves

If you have questions about the new ISO classification or the rating process, please contact Fire Chief Ken Reeves at 615-851-2245 or see the ISO website @ <https://www.isomitigation.com>.

